ParcelHome 3 – Wall mounted installation instructions.

Caution:

<u>Drilling</u>: the installation of the ParcelHome unit on a wall requires drilling and may lead to irreparable and potentially unsightly damage to your wall. Installation should be performed by an experienced person or a professional

<u>Weight</u>: the box weighs 25kg and should be securely positioned at all times. Dropping the box may cause an injury and cause damage to the surfaces or to the box itself.

<u>Drilling surface</u>: This is for brick and concrete walls only, please send an email at: pilot@parcelhome.com for other types of walls.

Before drilling, we strongly recommend that you view a video on how to use wall bolts or wall anchors. The following video is very complete:
https://www.youtube.com/watch?v=AkI9FE14y-8

Requirements

For wall mounted installation on concrete or brick, you will need:

1) A working ParcelHome unit (provided)
2) 4x high performance anchors: DeWalt DFM2450460 SAL14-M8x60 Shield Anchors (provided)
3) A support to hold the box in the target position.
4) A Philips screen driver(not provided)
5) A marking pen to mark the drilling holes on the wall with a contrasting colour (not provided)
6) A power drill with a depth stop = placed at 7cm (not provided)
7) A masonry drill bit for a 14mm whole– and optionally 6mm masonry drill bit to install (not provided)
8) A 13 mm wrench for Hex heads (not provided)
9) Optional: a can of pressured air or air blower.

Step 1: Choose where to place your box

1) Accessibility:
   The box should typically be visible from the street so the delivery people can find it quickly.
2) Light
   The ParcelHome 3 is recharged by solar power. Only the top sheet needs to receive light for the system to work. The box does not require direct sunlight, but should be placed in an area where it can directly see a significant amount of sky – if you are looking from the box, you should have at least 25% of sky or sun reflection on light-coloured buildings. If no such spot is available, the box will likely work, but please choose one of the best-lit areas of your property. As a general rule of thumb, areas where plants grow well are good.
3) Areas to avoid:
   - Areas where they may obstruct passage on the street
   - Indoor or roofed areas (e.g. inside a shed or an open shed)
   - Places which are often damp
   - Places where moss grows (close to the level of the top sheet of the box)
   - Places where are lot of leaves fall
4) Size and surface type
   At a minimum the wall must allow an item position from 0.12m high to 1.10m and 0.5m wide.

Step 2: Switch the box on

1) Check if the box is switched off: you should have no response from the keypad. If the keypad is responsive you can skip to the next step.
2) Remove the plug on the underside of the box, on the left when the door is facing you.
3) Pull the switch towards you if the door is facing you.
4) After 30-45s the box will flash a green ready light. After that time, you should be able to push the keypad, after pressing 6 digits you should get an "error" sign.
5) If the box is unresponsive or does not follow the described pattern, please switch it off and on again and follow the procedure from step 3. Please contact support@parcelhome.com if the problem persists..
6) Place the plastic plug back into place as this will protect the connectors from water, rodents and dust.

Step 3: Test your ParcelHome

1) Download the myParcelHome app, open it and enter the phone number which you have provided to us.
2) Make sure your Bluetooth connection is on.
3) Your box should appear in blue. If not make sure that you have used the same mobile phone that you provide to us and check the settings. If the problem persists, please send an email to pilot@parcelhome.com
4) Your box should be marked as "connected".
5) Press the blue button on the app. The red light should blink.
6) Press the blue button again. The green light should blink and the box should open.

Step 4: Positioning your box to the wall.

1) Bring the box close to the site where you wish to fix it and open the box again with the app. Please note that the door cannot be opened for a minute once you have opened it. You may have to wait a little.
2) With the door open, push out the 4 plastic hole plugs at the back of the box. with your screwdriver. Keep the box open.
3) Place the support of the box to maintain the box in place. At a minimum the support should be of the thickness of the trapezoidal protective foam which came with your ParcelHome 3. The keypad should never be at a height of more than 1m30.
4) Place the box at the desired position, against the wall.
5) With your marker, mark 4 places to drill.

Foam
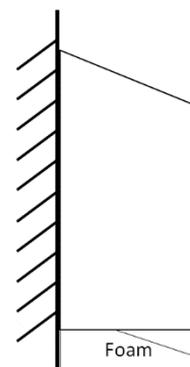
Step 5: Fixing the anchors

Please proceed as described in the videos for fixing the anchors. Do not squeeze the bolts with the box attached too hard as this will deform the back of the box, which may lead to problems with the door.

We advise before placing the anchors that you blow the dust before placing the anchors.

Before closing the door, make sure the door opens and closes freely and that there is no friction. If there is friction, you may have to adjust the box so that it Is perfectly vertical and back is perfectly straight.

Once attached to the wall your box should open and close freely and is ready to use.